



DWR Diagnostics
DIAGNOSTIC PATHOLOGY

General information

Opening hours

8.00 am – 6.00 pm Monday to Friday, 9.00 am – 4.00pm Saturdays.

Samples are run 9am-4pm Monday to Friday and 9am-3pm on Saturdays

The lab is open on bank holidays except Christmas Day and Boxing Day and so can receive hand delivered samples, although our courier service does not run on these days. The lab is closed on Sundays.

Sample submission

We provide you with a personalised submission form with your practice address and contact details. Clients in East Anglia can make use of our free courier service. Otherwise samples can be sent by post using our pre-addressed mailing stickers. Please consult the price list for the sample required for a given test and for test names/codes. Blood tubes, swabs, universal containers, slide mailers and mailing labels are all provided free of charge. Please request these on the submission form.

Reporting of results

We endeavour to meet the reporting times as listed in the brochure. **Please note that turnaround time in this brochure is reported in working days.** Haematology, biochemistry, urine analysis and coagulation tests are reported on Saturdays. Other tests received on Saturdays, including cytology, are reported the following working day, depending on the turnaround time for each test. Results are issued by email and/or by fax. Hard copies are not usually produced, unless specifically required.

Terms of business

Prices exclude VAT, which will be charged at the prevailing rate. An invoice showing a breakdown of patients will be issued monthly. Prompt payment is due within 28 days of the invoice please, using a cheque made payable to Linnaeus Veterinary Ltd T/a Dick White Referrals. Payments are also accepted by BACS at Linnaeus Veterinary Ltd T/a Dick White Referrals Account Number: 21184760 Sort Code: 30 –80– 12.

For further details please email Finance@dwr.co.uk

We reserve the right to adjust our prices according to market changes.

Contacts

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e: lab@dwr.co.uk

www.dwrdiagnostics.com

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